

# Support for PallCarers

Hospitality  
Healing  
Stewardship  
Respect

## Calvary Health Care Bethlehem

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Phone: 03 998349321



Phone: 131 450



Caring for someone with an advanced or terminal illness be both rewarding and challenging. Carers who are well supported and who take care of their own needs, as well as the needs of the person they are caring for, tend to find the caregiving experience more positive and are able to keep caring for longer.

The Support for PallCarers program is a collaboration between Calvary Health and Aged Care services, six palliative care consortia and Carers Victoria to support carers of people with palliative conditions throughout Victoria.

The program aims to support approximately 50 carers each year. Funding is allocated quarterly to ensure that funds remain

available for carers through the year. A range of online, in-person, and financial supports are available.

## Eligibility

- Carer of a person with a palliative condition including advanced age
- Resides in Victoria
- Needs not being met by other health, community or aged care services

Carers of all ages can access our Support for PallCarers program. Young Carers (under 25) may also benefit from support through the Young Carer Support Network

<https://youngcarersnetwork.com.au/> or

Little Dreamers

<https://www.littledreamers.org.au/>



Health Care Bethlehem

476 Kooyong Rd, Caulfield South, 3162

P: (03)98349000 [www.bethlehem.org.au](http://www.bethlehem.org.au)



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## Services

<b>Caring Til The End Online Workshops</b> <i>in collaboration with Carers Victoria</i>	A two session workshop exploring practical and emotional aspects of caring for someone at the end of life; four workshops each year
<b>Online Bereavement Support Groups</b>	Seven week online group; three intakes each year
<b>Quick access financial hardship and wellbeing payments</b> Approx. \$300 per person per year	Financial hardships payments for bills, medication, transport etc. and/or wellbeing activities such as massage, night away, haircut, lunch out, etc.
<b>Short term in-home respite</b> <i>in collaboration with Calvary Community Care Services*</i> Approx. 16 hours per person each year	Tailored to the needs of the carer and care recipient; support workers or personal care worker provides a short term substitute for the things the carer usually does such as meal preparation, cleaning, incidental personal care, social support, outings, shopping, etc.
<b>Short term in-facility respite</b> <i>in collaboration with Calvary Aged Care Services*</i> Approx. 1 – 2 days/nights per person each year	Tailored to the needs of the carer and care recipient; may include day program or overnight stay

\*where Calvary is not the closest or preferred service, other local services can be used

Carers will also be supported to access other Carer Support Services such as Carer Gateway [Carer Gateway](#), [Commonwealth Home Support Program](#) and [Home Care Packages](#)

### Fees

There is no cost to carers for Support for PallCarers services.

### Referral

Referrals can be made

- via an online referral form available online via QR code (in development)
- via email using the Support for PallCarers paper referral form [Bet-Socialworkstaff@calvarycare.org.au](mailto:Bet-Socialworkstaff@calvarycare.org.au)
- via phone on (03) 98349321 (Monday – Friday 9am – 5pm)

## Our Collaborators

**Calvary Health Care Bethlehem** a publically funded non-for-profit health service specialising in palliative care and progressive neurology. Our services extend beyond our clinical care in to advocacy, awareness raising, education/training and community capacity building.

<https://www.calvarycare.org.au/public-hospital-bethlehem/>

**Calvary Community Care** a not-for profit in-home community care service operating across Metropolitan Melbourne, the Mornington Peninsula and Regional Victoria, including Northeast Victoria, Mitchell shire, Hume, Loddon Mallee, Benalla and Gippsland

<https://www.calvarycare.org.au/community-care/>

**Calvary Aged Care Services** is a network of 33 not-for-profit aged care homes in Victoria across metropolitan Melbourne and Regional Victoria, including Gippsland, Mornington Peninsula, Surf Coast, Central Highlands and the Mallee.

<https://www.calvarycare.org.au/ourservices/residential-aged-care/>

**Victorian Palliative Care Consortia** Gippsland Region Palliative Care Consortium, Grampians Region Palliative Care Consortium, Hume Region Palliative Care Consortium, Loddon Mallee Palliative Care Consortium, North & West Metropolitan Region Palliative Care Consortium, Southern Metropolitan Region Palliative Care Consortium

<https://www.health.vic.gov.au/patient-care/palliative-care-consortia>

**Carers Victoria** is the statewide voice for family carers representing and providing support to carers across Victoria <https://www.carersvictoria.org.au/>

## Improving our Support for PallCarers Program

Your experience with our service matters to us. You are invited to give feedback about our service via our online feedback form available via QR code [here]

If you have a concern or complaint, please call our main reception on 03) 9596 2853 and ask to speak with the Quality and Safe Systems Manager.

You can also make a complaint directly to the Department of Families Fairness and Housing

<https://www.dffh.vic.gov.au/making-complaint>

## More information about the Support for Carers Program

The Victorian Support for Carers Program (SCP) provides tailored flexible supports to carers based on the specific needs of the carer. These supports may include counselling or respite or other supports that help carers at a time of need. For more information visit

<https://www.dffh.vic.gov.au/carers>



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