

# Service area

The Hume Region is located in the Northeast and Goulburn regions of Victoria

## EAST HUME PALLIATIVE CARE SERVICES

### **Benalla Palliative Care Service**

Covers the council areas of Benalla, Mansfield and parts of Strathbogie.

### **Northeast Health Wangaratta Palliative Care Service**

Covers the council areas of Wangaratta and Alpine.

### **Wodonga Palliative Care Service**

Covers the council areas of Wodonga, Towong and Indigo.

### **East Hume Palliative Care Consultancy Service**

Covers all the council areas in East Hume and parts of Strathbogie

## GOULBURN REGION PALLIATIVE CARE SERVICES

### **Goulburn Valley Hospice Care Service**

Covers the council area of Greater Shepparton.

### **Lower Hume Palliative Care Service**

Covers the council areas of Mitchell, Murrindindi and parts of Strathbogie.

### **Moira Palliative Care Service**

Covers the council area of Moira.

### **Goulburn Region Palliative Care Consultancy Service**

Covers the council areas in West Hume and parts of Strathbogie.



## Community Palliative Care Services

### **Benalla Palliative Care Service**

Benalla Health

Ph: (03) 5761 4207

Fax: (03) 5761 4211

[www.benallahealth.org.au](http://www.benallahealth.org.au)

### **Goulburn Valley Hospice Care Service**

Ph: (03) 5822 0068

Fax: (03) 5831 6570

[www.gvhospice.com.au](http://www.gvhospice.com.au)

### **Lower Hume Palliative Care Service**

Seymour Health

Ph: (03) 5735 8070

Fax: (03) 5735 8067

[www.seymourhealth.org.au](http://www.seymourhealth.org.au)

### **Moira Palliative Care Service**

NCN Health

Ph: (03) 5862 0558

Fax: (03) 5862 0569

[www.ncnhealthservices.org.au](http://www.ncnhealthservices.org.au)

### **NHW Palliative Care Service**

Northeast Health Wangaratta

Ph: (03) 5722 5184

Fax: (03) 5722 5419

[www.northeasthealth.org.au](http://www.northeasthealth.org.au)

### **Wodonga Palliative Care Service**

Albury Wodonga Health

Ph: (02) 6051 7423

Fax: (02) 6058 4314

[www.awh.org.au](http://www.awh.org.au)



Health professionals  
guide to

Palliative Care  
in the  
Hume Region

Ovens Murray Goulburn

Created by the Hume Region  
Palliative Care Consortium  
[www.humepalliativecare.org.au](http://www.humepalliativecare.org.au)  
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## Community Palliative Care

## Referral

## Regional Consultancy Services

### Our Services

#### Home based

Home based palliative care and consultancy including:

- Specialist palliative care assessments
- Consultation and advice;
- Care coordination;
- Symptom support, advice and management;
- Practical support for everyday activities;
- Equipment loans;
- Individual and family emotional support;
- Bereavement care; and
- After hours phone advice from specialist palliative care nurses.

Contact details over page

Palliative Care service's in the Hume Region are provided by:

- Physicians in Palliative Medicine
- Palliative Care Nurse Practitioners/ Candidate
- Palliative Care Clinical Nurse Consultants
- Palliative Care Clinical Nurse Specialists
- Registered Nurses
- Social Workers
- Family Support Workers
- Occupational Therapists
- Bereavement Support Coordinators
- Volunteers

### Community Palliative Care

Referral from medical, nursing, allied health, and other health professionals.

Client consent is required.

Self referral welcome.

Referral - Phone service prior to sending referral\*

\*Goulburn Valley Hospice - PalCare e-referral via website

### Palliative Care Consultancy

Referral from medical, nursing or community palliative care.

East Hume Region

Ph: (02) 6051 7423

Goulburn Region

Ph: (03) 5831 0018

### Outpatient clinics

Medical referral required.

Shepparton Ph: (03) 5831 0018

Wodonga Ph: (02) 6051 7423

Wangaratta Ph: (02) 6051 7423

### MND Shared Care Worker

Ph: (03) 5722 5184

All referrals please include:

- Referral letter/form
- Recent pathology results
- Recent radiology results
- Current medications
- Other relevant information

### Our Services

#### Home Hospital Clinic Phone

Secondary Palliative Care Consultancy service - home, hospital, phone and clinic based consults incorporating advice for:

- community palliative care services, general practitioners, medical treating teams and other primary healthcare providers;
- the management of complex symptoms, care planning, medication management and end of life care;
- the management of end stage disease - malignant and non-malignant;
- Palliative care education and training.

### Contact details

East Hume Palliative Care Consultancy Service

PO Box 326, Albury NSW 2640

Phone: (02) 6051 7423

Fax: (02) 6058 4314

Email: [Palliative.Care@awh.org.au](mailto:Palliative.Care@awh.org.au)

Goulburn Region Palliative Care Consultancy Service

Graham St, Shepparton, Vic., 3530

Phone: (03) 5831 0018

Fax: (03) 5832 2394

Mobile: 0438 842 389

Email: [Pal.Consultancy@gvhealth.org.au](mailto:Pal.Consultancy@gvhealth.org.au)